



Detroit Water & Sewerage Department

Maintenance & Repair Division

CLAIMS SECTION, 6425 Huber Ave, Detroit, MI 48211

Phone: (313) 267-3676

Fax: (313) 267-6284

CLAIM FORM

PLEASE PRINT OR TYPE

Sir/Madam:

FOR OFFICE
USE ONLY

DWSD Claim Number: _____ Date: __/__/20__

Claim is hereby made against the Detroit Water & Sewerage Department (DWSD) due to the following happening or discovered on: _____ at _____ AM PM

1. Address of affected property including cross streets. _____

2. Explain in detail what happened. Use additional sheets if necessary. _____

3. Description of Claim. List in detail the damages, and provide a dollar value next to each item. Use additional sheets if necessary. _____

4. Total amount of claim: \$ _____

Note: Please provide legible copies of receipts for items damaged, copies of at least two estimates for repair or replacement of items damaged, clear pictures of property damage, and copies of any receipts for expenses related to the incident such as cleanup costs, plumber's services, etc.

5. Answer the following if this claim involves flooding of your home or business.

Do you have a basement? Yes No

If you had water in the basement, what was average depth? _____ feet _____ inches

If you had flooding from a sewer backup, did it rain that day? Yes No

If you had flooding caused by a water main break in the area, where was the break located? _____

If you had flooding for some other reason than a sewer backup or a water main break, explain: _____

Did you contact DWSD about the incident? Yes No

If "Yes," give date, time, and phone number you called: _____

Did someone from DWSD respond to the call(s)? Yes No

If "Yes," what did they do? _____

An individual who has sustained property damage or has been injured as a result of a sewage disposal system event **must** provide written notice of the event within 45 days after the date the damage or injury was, or in the exercise of reasonable diligence should have been discovered. Failure to provide proper notice may bar your claim.

6. **List the full names of all individuals living in this dwelling.**
Use additional sheets if necessary.

	(First name)	(Initial)	(Last name)	(Relationship)	(Age)
1.					
2.					
3.					
4.					
5.					

7. **Do you own the home?** Yes No If "Yes," Year of purchase _____ and Purchase price \$ _____

8. **Do you rent the home?** Yes No If "Yes," for how long? _____ Years, _____ Months and _____ Days
Landlord's Name: _____
Landlord's Address: _____

9. **List all known witnesses of incident.**
Use additional sheets if necessary.

	(Name)	(Address)	(Daytime Phone No.)
1.			
2.			
3.			
4.			

10. **Name of your Insurance Company and Details:**

Name: _____ Policy Number: _____

Address: _____

Name of agent: _____

Phone number: _____

Type of coverage: _____

Amount of deductible: \$ _____

Have you filed a claim with your insurance company for damages? Yes No

If "No," give reason: _____

If "Yes," has the insurance company paid any portion of the damage? Yes No

If "Yes," indicate the amount the insurance company paid: \$ _____

What is the insurance claim number? _____

If "No," what reason did they give for turning down your claim? _____

11. **Did you take photos of the damage?** Yes No, If "Yes," please forward them

12. **Submitted by:**

I hereby certify that the information provided on this form is true and accurate to the best of my knowledge.

	(First name)	(Initial)	(Last name)	(Age)	(Social Security No.)
	(Spouse's first name)	(Initial)	(Last name)	(Age)	

Claimant's Signature _____

(Street address) _____ (City) _____ (State) _____ (Zip code) _____

Date _____ (Home phone number) _____ (Daytime phone number) _____

Please mail completed form to: **Detroit Water and Sewerage Department
Claims Section
6425 Huber, Detroit, MI 48211-1677**

Property Damage Check List:

To assist DWSD in expediting the investigation of your claim, please provide the item(s) indicated or **legible copies** of the following item(s)

- | | |
|--|---|
| <input type="checkbox"/> Declaration Page of the Homeowner's Insurance Policy (showing your deductible) | <input type="checkbox"/> Receipts for damaged items/repairs made |
| <input type="checkbox"/> Clear Pictures of property damages (original photos) | <input type="checkbox"/> Itemized list of damages |
| <input type="checkbox"/> Two (2) estimates for repairs needed | <input type="checkbox"/> Proof of submission to insurance company |
| <input type="checkbox"/> Claim amount | (payment/denial correspondence) |